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CIVIL COVER SHEET

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other-papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON PAGE TWO OF THE FORM.)

I.	I. (a) PLAINTIFFS PARKMERCED INVESTORS PROPERTIES				DEFENDANTS							
LLC, a Delaware Limited Liability Company, and STELLAR LARKSPUR PARTNERS, LLC, a Delaware Limited Liability Company				DOES 1-18, Inclusive								
	(b) County of Residence of First Listed Plaintiff DELAWARE (EXCEPT IN U.S. PLAINTIFF CASES)				County of Residence of First Listed Defendant UNKNOWN (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.							
	(c)	Attorney's (Firm Nam	ne, Address, and Telephone	Number)		Attorneys (If Known))		P***			
	G. CHARLES NIERLICH GIBSON, DUNN & CRUTCHER LLP One Montgomery St., Ste. 3100 San Francisco, CA 94104 Telephone: (415) 393-8200				MEJ E-filing							
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ν.	VI. CAUSE OF ACTION Brief description of cause:											
_	Internet publication of defendants' false and misleading comments regarding plaintiffs' properties.											
V	VII. REQUESTED IN CHECK IF THIS IS A CLASS ACTION DEMAND \$ CHECK YES only if demanded in complaint: UNDER F.R.C.P. 23 CHECK YES only if demanded in complaint: JURY DEMAND: ▼ Yes No											
VIII. RELATED CASE(S) IF ANY PLEASE REFER TO CIVIL L.R. 3-12 CONCERNING REQUIREMENT TO FILE "NOTICE OF RELATED CASE".												
IX. DIVISIONAL ASSIGNMENT (CIVIL L.R. 3-2) (PLACE AND "X" IN ONE BOX ONLY) SAN FRANCISCO/OAKLAND SAN JOSE												
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GIBSON, DUNN & CRUTCHER LLP 1 G. CHARLES NIERLICH, SBN 196611 2 GNierlich@gibsondunn.com One Montgomery Street, Suite 3100 San Francisco, California 94104 3 Telephone: (415) 393-8200 4 Facsimile: (415) 986-5309 5 GIBSON, DUNN & CRUTCHER LLP TERENCE ROSS, of counsel 6 TRoss@gibsondunn.com 1050 Connecticut Avenue N.W. 7 Washington, District of Columbia 20036 Telephone: (202) 955-8500 8 Facsimile: (202) 467-0539 E-filing 9 Attorneys for Plaintiffs Parkmerced Investors Properties LLC and Stellar Larkspur Partners LLC 10 UNITED STATES DISTRICT COURT 11 FOR THE NORTHERN DISTRICT OF CALIFORNIA 12 13 PARKMERCED INVESTORS PROPERTIES ~ 443**4** LLC, a Delaware Limited Liability Company, and STELLAR LARKSPUR PARTNERS, LLC, 15 a Delaware Limited Liability Company, **COMPLAINT** 16 17 Plaintiffs, DEMAND FOR JURY TRIAL 18 v. 19 Does 1-18, Inclusive, 20 Defendants. 21 22 Plaintiffs Parkmerced Investors Properties LLC and Stellar Larkspur Partners LLC, by and 23 through their undersigned counsel, and for their causes of action, state and allege as follows: 24 25 THE PARTIES 1. Plaintiff Parkmerced Investors Properties LLC is a Delaware limited liability company. 26 2. Plaintiff Stellar Larkspur Partners LLC is a Delaware limited liability company. 27 3. Plaintiffs do not know the true names or capacities of Defendants named herein as Does 1 28

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COMPLAINT

through 18 ("Defendants") and therefore sue these Defendants by a fictitious name. Plaintiffs will amend this Complaint to identify the true name and capacity of Defendants when they are ascertained.

JURISDICTION

4. Jurisdiction is proper under 15 U.S.C. § 1121, 28 U.S.C. §§ 1331 and 1338 in that the claims arise under the laws of the United States. This Court has supplemental jurisdiction over the state law claims pursuant to 28 U.S.C. § 1367(a) because those claims are so related to the federal claims brought herein as to form part of the same case or controversy.

VENUE

5. Venue is proper in the District of Northern California under 28 U.S.C. § 1391(b) because the acts giving rise to this action occurred at least in part within the Northern District of California.

INTRADISTRICT ASSIGNMENT

6. For the purposes of Civil L.R. 3-2(c), this Intellectual Property Action may be assigned to any division of this Court.

BACKGROUND

- Parkmerced Investors Properties LLC owns the Parkmerced (the "Parkmerced"), a community of more than 3,000 high-rise flats and town homes located at 3711 Nineteenth Avenue, San Francisco, California 94132.
- Stellar Larkspur Partners LLC owns Larkspur Shores Apartment Homes ("Larkspur Shores"),
 a community of approximately 350 apartments located at 700 Lincoln Village Circle, Larkspur,
 California 94939.
- 9. Both the Parkmerced and Larkspur Shores (collectively, the "Apartments") are managed by Alliance Residential Company.
- 10. Defendants unlawfully posted false, misleading and defamatory comments regarding the Apartments on a public website with the URL address www.apartmentratings.com thereby constituting false and misleading description and representation, interference with contract or other economic relationship and libel.

11. Upon information and belief, Defendants include employees, agents or representatives of competing residential apartment communities in the Bay Area, parties or their agents adverse to the Apartments in other proceedings, other persons who are not current or former tenants of the Apartments, and/or persons misrepresenting their identities.

COMMENTS REGARDING PARKMERCED

12. Specifically, on or about September 1, 2008, one or more Defendants published the following false, misleading and defamatory post concerning Parkmerced under the designation "Anonymous":

"WORST PLACE I'VE EVER LIVED"

"The patrol (if you can ever call them that) are a band of lazy, wreckless, misfit, morons. They waste their hours away drag racing down the street, blasting music in their cars, talking on the phone, and smoking pot, instead of actually doing what they're paid to do, which is protect the residents and their property. Forget about calling them for help. Forget about filing a report. They take their job so lightly, and there is not even the slightest hint of seriousness to them. I'd even go so far as to say the patrol are in on some of the crimes. You've got cars being broken into, things being stolen, walls being tagged, washers and dryers being ---- and pissed in (cause God only knows how funny that is)."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

13. Specifically, on or about September 8, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous":

"STAY FAR FAR AWAY AND NEVER LOOK BACK"

"Well, their agents are a bunch of liars who will say anything to get you to sign a lease.

Management will never respond to any of your complaints or problems; gang members enter the buildings through doors left wide opened and unlocked by Parkmerced staff and then proceed to tag any blank space; you will be charged an outrageous amount of money for water, sewage and trash as they use a formula that is meant to screw you and empty your bank account; loud parties

happen every night and their so-called courtesy patrol does nothing even after numerous calls; your car or apartment will be broken into at least once; management will legally raise your rent every few months with passthroughs; and the list can go on and on and on."

"Make sure their residents aren't also their agents, because they can be very deceitful and manipulative."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

14. Specifically, on or about April 1, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous" in a user response to a post titled "Great":

"This reviewer is lying and works for the management company or has been materially compensated by the management company. . . . Additionally be concerned that the SFPD regularly takes burglary reports with no forced entry . . . This means someone or a group of people have a master key and are using it to steal whatever they can!!!"

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

15. Specifically, on or about May 6, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous" in a user response to a post titled "Parkmerced= HELL":

"There was a court decision against the owners of this complex for illegally using mechanisms to get people in at a lower rent and then increase that rent after a year."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

16. Specifically, on or about April 11, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous":

"They keep rents up illegally"

"Please do not be fooled by the salespeople who show you open units in newly painted buildings. YOU will be paying for any new paint, furniture, roofing, and anything this management does instead of fixing things. The Rent Board is allowing them to do minimal maintenance and then repairs are called property improvements. Property improvements are a way for owners to increase rent above the allowable annual rent control rules."

"Ask them how often they have assessed extra fees onto tenants and check with the rent board. Some people have had their rent increased over \$200 because of roof repairs and replacing piping. And you will see that more plants are around the rental building than other places, and you pay the maintenance for ALL of the property."

"We know that there are homeless people living on the property. There are gangs too. There have been several murders and gang attacks on the property over the years. Please check the police statistics. Unfortunately the property management does not report all the vandalism and other illegal activities on the property so they hide the increasing crime."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

17. Specifically, on or about September 10, 2007, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "ansfsustudent":

"Steer Clear."

"The Villas' business practices are shady, they overcharge you, and they ignore San Francisco's rent laws designed to protect tenants"

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

18. Specifically, on or about May 14, 2007, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous":

"Depressing"

"Full Disclosure: I have not lived here, but I did take a tour with my wife and a friend of her's that was thinking of moving here. . . . Let's talk about quality. This place is crap, complete rubbish. The rental office is nice, but you won't be living there. It's like putting a silk hat on a pig. They have this nice rental office and then they have these crumby apartments. Craziness. You might not have a nice place to live, but at least the dude that showed you the apartment has a nice place to work in. Let's talk about the people that work here. The leasing agent that showed us around looked and carried himself like a used car salesman. Not only that, but he tried scare tactics at the end of tour. . . . After having seen this joint, I have to say: stay the hell out. This place is in the middle of nowhere and is a complete rip off."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

19. Specifically, on our about June 18, 2007, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous":

"Extreme Noise Pollution in Apartments - Banging pipe noise"

"Since their Asbestos Abatement Project Mid April 2007, dozens and dozens of tower apartments are experiencing water in hammer noise in heating unit which comes from boiler system. This noise penetrates through your nervous system, causing the inability to sleep through the night.

Lack of sleep, disturbing sleep, eardrum pain - will affect your well being. You will not be able to

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live in such an intolerable situation. THEY ARE IN VIOLATION OF THE HEALTH AND SAFETY CODE. THEY DON'T SEEM TO CARE."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

20. Specifically, on or about July 12, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the screen designation "nevercomplain" in a user response to a post titled "Used to Live There – DO NOT MOVE IN":

"I used to live at Villas Parkmerced up until last year. I do not think the new management is sincerely trying to improve anything. All of the improvements being made by Parkmerced are being done a surface level in an attempt to justify raising rents and attracting new tenants. They are not fixing the problems that cause the leaks, broken heat, washing machines, or elevators. I sincerely believe they only have their own best interest at heart and not that have current or future tenants. Since moving, I have filed a lawsuit against Parkmerced, which they have been pushing back further and further with every upcoming court date. The management had changed so many times, that the court lawyers had a difficult time figuring out who the current owners even were. However, it is the current management that will not confront me in court. For anyone thinking of renting here, just don't."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

21. Specifically, on or about May 16, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the screen designation "Anonymous":

"Parkmerced improperly bills tenants and there is proof"

"Protecting Tenants Rights, Holding Landlords Accountable

The SFDA s Office recently achieved a major victory for tenants rights in San Francisco. The Office settled a dispute with former landlords of Villas Parkmerced over allegedly improper

billing of tenants for utility costs. The landlords agreed to refund over \$300,000 in charges to nearly 4,000 current and former tenants, sending a signal that the Office will vigorously enforce tenants rights under San Francisco's Rent Ordinance."

Check this link out to read:

http://www.sfdistrictattorney.org/images/SFDISTRICK ATT.pdf"

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

22. Specifically, on or about September 2, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous" in a user response to a post titled "WORST PLACE I'VE EVER LIVED":

"I've written management several times, called several times, sent copies of letters to the BBB, Rent Board and City Supervisor and managament has decided to IGNORE my complaints."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

23. Specifically, on or about February 3, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous":

"A real dump!"

"To those living in Park Merced take your complaints to the city. I did and according to the building inspector that came out we are not alone the more complaints the city recieves about this dump the better."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

24. Specifically, on or about May 24, 2007, one or more Defendants published the following false, misleading and defamatory statements concerning Parkmerced under the designation "Anonymous" in a user response to a post titled "security patrol is afraid of the tenants":

"I dodged the bullet on this one. When I moved to SF 2 years ago, Parkmerced was the first place I tried. I sent them a fax and left messages and they never called me back. I'm glad, I heard they are now going thru a rent scam class action lawsuit. I ended up at SOMA Residences in my loft and have never been happier. It was the best decision I made not pursuing Parkmerced, otherwise I would have never found this loft!"

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

25. Upon information and belief, Defendants may also be responsible for posting or publishing additional false, misleading and defamatory statements that are currently unknown to Plaintiffs.

COMMENTS REGARDING LARKSPUR SHORES

26. Specifically, on or about May 17, 2008, one or more Defendants published the following false, misleading and defamatory statements concerning Larkspur Shores under the designation "Anonymous":

"RUN RUN RUN FAR FAR AWAY"

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to unite and get a petition going to demand action, please feel free to post. Ill be sure to spread the message."

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

27. Specifically, on or about January 22, 2008, one ore more Defendants published the following false, misleading and defamatory comments concerning Larkspur Shores under the screen designation "Anonymous" in a user response to a post titled "Major Construction Project Underway (For the next TWO years!)":

"yeah the new mgmt is totally making money off the tenants oh and if you don't agree they
EVICT you instead of having the understanding that your lease is up. (My neighbor is getting
evicted) I bet the first one on here was the mgmt. Thanks for ripping me off I am out!"

These statements were false and misleading and Defendants either knew they were false and
misleading, or were reckless and indifferent as to whether they were false and misleading, when the
statements were made.

28. Specifically, on or about November 6, 2007, one or more Defendants published the following false, misleading and defamatory statements concerning Larkspur Shores under the screen designation "makensie_younce@yahoo.com":

"One Cypress Station Sucks"

"The apartment sticks from all the people that live on one level. The office does not care about your problems. Maintence does no care. The get new managment and don't tell. But worst of all i am pregnant and i moved in 3 months ago and me and my boyfriend started to notice everytime we came home the apartment would smell like old people, A stinky restroom, old food evettime it smells different. They won't do anything about it. The lady says she has walked the apartments around me but she can't find where the smell is and stupid ----- doesn't she think i would know if she walked the apartments cause you have to give people notice and i have not seen any notices on peoples doors. I am mad and regret signing a year lease. Does any one know how i can get out of the lease"

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

29. Specifically, on or about November 10, 2007, one or more Defendants published the following false, misleading and defamatory statements concerning Larkspur Shores under the screen designation "Anonymous":

"worst experience"

"Apartments leaking with mold and falling apart. . . . They made a young gal stay in an apartment with mold 2 feet up on the bedroom wall and a closet full of water. The new management has done nothing about all this and is increasing the rents"

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

30. Specifically, on or about September 28, 2007, one or more Defendants published the following false, misleading and defamatory statements concerning Larkspur Shores under the screen designation "Anonymous":

"New Owners/Management As of July 2007"

"The new owners are here for the BIG BUCKS! Rents for tenants have gone up \$200-\$400 a month! No negotiations. Management doesn't care if you're a quiet tenant who pays the rent on time, or if you're nice to your neighbors, or if your dog doesn't bark incessantly. No sir, it's the bottom line. Pay them!"

These statements were false and misleading and Defendants either knew they were false and misleading, or were reckless and indifferent as to whether they were false and misleading, when the statements were made.

31. Upon information and belief, Defendants may also be responsible for posting or publishing additional false, misleading and defamatory statements that are currently unknown to Plaintiffs.

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COUNT I

(UNFAIR COMPETITION UNDER THE LANHAM ACT)

- 32. Paragraphs 1 through 31 are repeated and realleged as if fully set forth herein.
- 33. Defendants' activities constitute false or misleading descriptions of fact and false or misleading representations of fact in violation of § 43(a) of the Lanham Act, 15 U.S.C. § 1125(a) because Defendants misrepresent the nature, characteristics and qualities of the Apartments.

COUNT II

(INTERFERENCE WITH CONTRACT OR OTHER ECONOMIC RELATIONSHIP)

- 34. Paragraphs 1 through 33 are repeated and realleged as if fully set forth herein.
- 35. Upon information and belief, Defendants had knowledge of the existence of contractual relations between Plaintiffs and the Tenants.
- 36. Without any justifiable basis, Defendants interfered with contractual relations between Plaintiffs, the Tenants, prospective Tenants and others to Plaintiffs' disadvantage by anonymously posting on a public Internet site false and misleading comments about the Apartments.
- 37. Defendants posted these false and misleading comments with the intent to harm Plaintiffs financially and to induce the Tenants, prospective Tenants and others to sever their economic relationships with Plaintiffs.
- 38. As a proximate result of Defendants' conduct, Plaintiffs have suffered disruptions in their relationships with the Tenants, prospective Tenants and others.
- 39. As a result of Defendants' acts alleged herein, Plaintiffs have been damaged in an amount greater than the minimum jurisdictional limits of the Court.
 - 40. In doing the acts alleged herein, Defendants were willful and fraudulent.
- 41. Unless restrained, Defendants will disrupt other economic relationships between Plaintiffs, the Tenants, prospective Tenants and others to Plaintiffs' great and irreparable injury, for which damages would not afford adequate relief, in that they would not completely compensate for the injury to Plaintiffs' business reputation and goodwill.

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COUNT III

(LIBEL)

- 42. Paragraphs 1 through 41 are repeated and realleged as if fully set forth herein.
- 43. Defendants have published false and defamatory statements regarding the Apartments on a public Internet site.
- 44. Upon information and belief, Defendants knew of the falsity of such statements or were reckless and indifferent to the falsity of such statements at the time they made them.

PRAYER FOR RELIEF

WHEREFORE, Plaintiffs respectfully request that this Court enter judgment in their favor, and against Defendants, as follows:

- 1. For a preliminary and permanent injunction enjoining Defendants and their respective agents, servants, employees, officers, and assigns, and all other persons in active concert or participation with them from further publication of any false and misleading comments regarding the Apartments;
- 2. For an award of money damages in accordance with the evidence, together with interest thereon for damage to Plaintiffs' business reputation;
- 3. For an award of punitive damages sufficient to punish and deter the conduct complained of herein;
- 4. For an award of a sufficient amount to conduct a corrective advertising campaign to dispel the effects of Defendants' wrongful conduct and false and misleading statements;
 - 5. For a retraction of the false statements complained of herein;
 - 6. Awarding Plaintiffs their attorneys' fees and costs of this action; and
 - 7. Awarding such other and further relief as the Court deems appropriate.

DATED: September 23, 2008

GIBSON, DUNN & CRUTCHER LLP

G. Charles Nierlich

Attorneys for Plaintiffs
Parkmerced Investors Properties LLC and
Stellar Larkspur Partners LLC

REQUEST FOR JURY TRIAL

Plaintiffs hereby demand a jury trial.

DATED: September 23, 2008

GIBSON, DUNN & CRUTCHER LLP

Attorneys for Plaintiffs Parkmerced Investors Properties LLC and Stellar Larkspur Partners LLC

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